



# SURRENDER PREVENTION RESOURCES

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We know that caring for a pet can be difficult, especially in times of financial hardship or illness. If you are considering needing to surrender your pet or are looking for affordable options to continue to care for them, please try using the resources below. This list includes surrender prevention options such as free or low-cost pet care, medical care, and food. It also includes surrender resources if you've exhausted the above options (*Bideawee is a limited intake shelter depending on capacity, so if we are unable to take your pet in, please reach out to the resources below as well.*)

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# BEHAVIORAL SUPPORT

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**GOODPUP:** This is a virtual service where dog behaviorists evaluate the behaviors of any dog and come up with training plans, ranging from basic obedience to significant behavioral issues. **With Bideawee's code, you can get your first week completely free, no future charges required.** After that, it is a pay per week service with a 10% discount for life and you can continue, pause, or cancel at any time. Once you use this link, you can sign up for a behavioral consultation via phone/video and should be able to get your first session within 24-48 hours. Once you have completed your first week, you can either continue with 10% off for life through Bideawee and pay as needed, or you can end your account, so you don't need to pay for the next week. The behaviorists will give advice and can come up with a training plan, as well as coach you through the training and tailor the plan as needed. With GoodPup you also get access to chat with behaviorists 24/7 for support in addition to weekly meetings for them to evaluate and tailor the plan. *If you are open to trying this service to prevent surrendering your dog but the cost is a barrier for you, please reach out to let us know and Bideawee may be able to help with this.*

**LINK TO START YOUR FIRST FREE WEEK:** <https://links.goodpup.com/shelter/Bideawee10>

## **ANIMAL CARE CENTERS OF NYC COMMUNITY PETS: PET BEHAVIOR TRAINING AND ASSISTANCE:**

Through partnerships with local trainers and behavior experts, the Community Pets Program **offers free dog training for dog owners**, either in person or via Zoom/Facetime, **and free cat behavior assistance by phone to cat owners who need help.** Our experts can help you solve behavior issues that you may have thought are not solvable. Contact us for assistance. We want to help you and your pets! **Email them at [CommunityPets@nycacc.org](mailto:CommunityPets@nycacc.org)** with any questions!

**BIDEAWEE'S RESOURCE CENTER FOR DOGS AND CATS:** Includes tips for training, enrichment, common behavioral issues, socialization, and more. [www.bideawee.org/resources](http://www.bideawee.org/resources)

## FOOD/SUPPLIES

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**ANIMAL CARE CENTERS OF NYC COMMUNITY PETS PROGRAM- FOOD PANTRY:** ACC's pet food pantry is located at their Bronx Resource Center at 464 East Fordham Road Bronx, NY 10458. Please contact ACC for information about the food pantry's hours of operation and other details before you go. Email ACC's Community Pets Program at [CommunityPets@NYCACC.org](mailto:CommunityPets@NYCACC.org).

**FOOD BANK FOR NEW YORK CITY:** Food Bank For New York City sometimes has pet food available at its food pantries (availability depends on how much food has been donated). Contact the location nearest you for more information. <https://www.foodbanknyc.org/get-help/>

**FEEDING PETS OF THE HOMELESS:** Feeding Pets of the Homeless works with distributing organizations — local food banks, pantries, soup kitchens and homeless shelters — who have agreed to distribute the pet food to the homeless and low income persons in their communities around the country. Search on their website to see the nearest locations to you  
<https://petsofthehomeless.org/get-help/find-locations/#latitude=40.8245437&longitude=-72.6662075&zoom=9&types%255B%255D=food-supplies>

**ARF (ANIMAL RESCUE FUND) PET FOOD PANTRY:** Families in need can pick up pet food from the East Hampton Pet Food Pantry, 159 Pantigo Road, East Hampton on Tuesdays from, 1 – 6 PM\* at or at Heart of the Hamptons Food Pantry, 168 Hill Street, Southampton Village on Wednesdays and Fridays from 10 AM -12 PM, or by appointment\*\*. \*\*Please contact the food pantries prior to visiting as qualifiers might be required to participate. For more information, please contact Jake Kommer at [jake@arfhamptons.org](mailto:jake@arfhamptons.org).

### *NASSAU AND SUFFOLK COUNTY RESIDENTS ONLY*

**BAXTER'S PET PANTRY:** Open Monday-Friday by appointment only. When available, pet food is offered to all member agencies through direct programs. Please check the food locator for programs in your area and call that location before visiting to confirm pet food is available there. 161 North Wellwood Avenue, Lindenhurst, NY **631-991-8106**

# MEDICAL CARE

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*\*Please note that Bideawee is providing the below information for informational purposes only and is in no way involved in making any determination of eligibility for financial assistance or ensuring the quality of veterinary care provided.*

## NEW YORK CITY -----

**ASPCA ANIMAL HOSPITAL IN NYC:** The ASPCA Animal Hospital is an urgent care facility providing critical services for animals who have been victims of cruelty and neglect, and for pet cats and dogs whose owners are experiencing financial challenges. Eligibility: NYC residents with an annual household income under \$50,000 and a qualifying medical condition\*. The ASPCA Animal Hospital is **not** able to perform routine checkups, vaccinations, routine dental cleanings and preventive care such as heartworm, flea, and tick prevention but can perform end of life services. **844-692-7722, (844-MY-ASPCA); <https://www.asPCA.org/nyc/aspca-veterinary-spayneuter-services-new-york-city/aspca-animal-hospital-nyc>**

**HUMANE SOCIETY OF NEW YORK VETERINARY CLINIC- MANHATTAN:**

**<https://humanesocietyny.org/about/clinic.php>**

**ASPCA BRONX COMMUNITY VETERINARY CLINIC:** The ASPCA Bronx Community Veterinary Clinic (CVC) by Barbara Dauphin-Duthuit is located in the South Bronx. The CVC offers preventive and basic veterinary care for pet cats and dogs who reside in the Bronx. Eligibility: Bronx residents with an annual household income under \$50,000. **844-692-7722, (844-MY-ASPCA); <https://www.asPCA.org/nyc/aspca-veterinary-spayneuter-services-new-york-city/bronx>**

**VALUE VETERINARY CLINIC- THE BRONX:** Check the website for pricing and to make an appointment or call or email at **(718) 822-7387** or **[valuevetclinic2@gmail.com](mailto:valuevetclinic2@gmail.com)**. **<https://valuevethospital.net/prices>**

**ASPCA BROOKLYN COMMUNITY VETERINARY CLINIC:** The ASPCA Brooklyn Community Veterinary Clinic (CVC) by the Alex and Elisabeth Lewyt Charitable Trust is located in the East New York neighborhood. We offer vaccine and wellness services by appointment only for pet parents who reside in Brooklyn. Eligibility: Brooklyn residents with an annual household income under \$50,000. **844-692-7722 (844-MY-ASPCA) <https://www.asPCA.org/nyc/aspca-veterinary-spayneuter-services-new-york-city/brooklyn>**

**VET WHEELS MOBILE CLINIC- BROOKLYN AND QUEENS:** For information on attending, please visit **<https://vetwheels.com/>**

**ANIMAL CARE CENTERS OF NYC Community Pets Program:** Provides free pet vaccination and microchip clinics, free dog training and cat behavior assistance, free spay/neuter appointments, free tenant advocacy and assistance with pet-related housing issues, and more. Scroll the website for more details on each resource. **<https://www.nycacc.org/programs/community-outreach>**

ACC also has a sheet with other low cost medical care options, linked here: ACC Low Cost Veterinary Care Resource Sheet: <https://www.nycacc.org/wp-content/uploads/2023/12/ACC-LowCost-Resources-Dec2023.pdf>

**MAYOR'S ALLIANCE FOR NYC ANIMALS:** Offers more resources for veterinary care at a reduced cost, as well as other programs to help keep your animal in your home:  
<https://www.animalallianceny.org/need-help/vetcare/>

## LONG ISLAND-----

**HELPING PAW:** 220 East Meadow Ave, East Meadow, NY 11554

This clinic offers low-cost vaccinations, parasite treatments, dental procedures, antibiotics, parasite protection, and heartworm testing. They are cash only, but deposits can be made on debit or credit cards. An additional 20% discount is provided to any family on government assistance (proof with Medicare or disability card).

<https://www.helping-paw.org/services-fees/>

**LONG ISLAND ANIMAL SURGERY GLEN COVE& PATCHOGUE:** 87 Glen Cove Avenue, Glen Cove, NY 11542; 305 W Roe Blvd, Patchogue, NY 11772

Surgery is all we do and by focusing ONLY on surgery we can offer our services at lower cost. We offer affordable elective, general, and major surgeries for dogs and cats. If your pet needs Surgery Routine or Emergency Call us! When Calling Please advise WHICH location you would like to visit! For pricing and appointments please call 516-277-1076 after 9am or 631-627-6900 Tuesday and Thursday from 9am-3pm. <https://www.longislandanimalsurgery.com/>

**SAVE A PET LOW COST VETERINARY CLINIC:** Clinic is located at in the rear building at: Save-A-Pet; 608 Route 112, Port Jefferson Station, NY 11776

The clinic includes low cost spay/neuter for owned cats and dogs as a community service for pet owners who may not be able to afford the same services at a private veterinarian. For pricing information and to schedule an appointment, please visit <https://saveapetusa.org/programs/clinic/>

**KENT ANIMAL SHELTER LOW COST VETERINARY CLINIC:** 2259 River Road, Calverton, NY 11933

This clinic offers low-cost vaccinations, heartworm testing, and veterinary products like flea control.

<https://www.kentanimalshelter.com/clinic>

**SOUTHAMPTON ANIMAL SHELTER WELLNESS CLINIC:** 102 Old Riverhead Rd West, Hampton Bays, NY 11946

This clinic offers low cost veterinary services including wellness exams, dental cleanings, tooth extractions, antibiotics, vaccines, blood tests, nail trims, fecal exams, and heartworm prevention. <https://www.southamptonanimalshelter.com/wellness-clinic/>

**PAWS OF WAR MOBILE VETERINARY CLINIC:** Paws of War mobile veterinary clinic provides crucial veterinary care for the pets of veterans and first responders, many living with disabilities. Paws of War organizes "Clinic Days" and provides free veterinary care by appointment only at specific locations throughout Long Island. Additionally, Paws of War mobile veterinary clinic brings veterinary care to homebound veterans and first responders. <https://pawsofwar.org/paws-of-war-mobile-veterinary-clinic>

## **ALL SITES OPTIONS**-----

**VETCO VACCINATION CLINICS:** Include low cost pricing for vaccine packages AND individual vaccines. Search by location to find clinics nearest you.

<https://www.vetcoclinics.com/services-and-clinics/vaccination-packages-and-prices/?state=New%20York>

**VIP PET CARE CLINIC:** Take the guesswork out of getting your pet the care they need. Whether you choose an individual service or a bundled service package, our Community Clinics and permanent Wellness Centers all provide transparent, up-front pricing with no office visit fees.

<https://www.vippetcare.com/services-pricing/>

# TEMPORARY CARE/ DAY-TO-DAY RESOURCES

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**PAWS NY: HOUSE CALL PROGRAM:** If you are an older adult or are living with an illness or disability, and you are struggling with the day-to-day care of your pet, then PAWS NY might be able to assist. The House Call Program is the core program through which PAWS NY volunteers provide on-site home visits to clients. Visits generally include:

- Dog walking
- Litter maintenance
- Medication administration
- Provision of food and water

Once a client becomes part of the House Call Program, PAWS NY may be able to provide holistic, wrap-around pet care services as needed, including:

- Foster and Emergency Care Program: Emergency foster or pet care when a client is hospitalized or as part of disaster response in specific instances.
- Pet Pantry: Distribution of food and supplies to clients and pets.
- Veterinary Care Program: Funding to cover the cost of veterinary care for clients and a partnership network with vets that provide discounted services.
- Referral Network: Referrals to other low-cost or free pet care services, as well as social services.

**NOTE:** If you are interested in services or would like to refer someone, please contact them by email at [referrals@pawsny.org](mailto:referrals@pawsny.org) or by phone at **212-203-4760, Ext. 306**.

## **ANIMAL CARE CENTERS OF NYC (ACC):**

Through the ACC Admissions Department and agreements with partnering organizations, ACC is able to offer a variety of resources to assist pet owners in keeping their pets. Resources include:

- Reduced or free routine veterinary care, including spay/neuter
- Funding for emergency veterinary care
- Behavior advice and trainer referrals
- Supplies (food, litter, harness, etc.)
- Assistance with tenant/landlord disputes, including NYCHA issues
- Assistance for individuals entering DHS temporary housing
- Assistance for military deployment
- Assistance for pet owners that are hospitalized, incarcerated, escaping domestic violence, or experiencing similar situations

To find out if ACC can help support you in keeping your pet, please call their Care Centers at **212-788-4000** or email [CommunityPets@nycacc.org](mailto:CommunityPets@nycacc.org) and let them know about your situation.

**FOR VETERANS AND ACTIVE-DUTY MILITARY: DOGS ON DEPLOYMENT** is a national 501(c)(3) non-profit providing a central network for America's Heroes to find volunteers willing to board their pets during service or hardship, making them unable to temporarily care for their pets. <https://www.dogsondeployment.org/>

# DOMESTIC VIOLENCE RESOURCES

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**URBAN RESOURCE INSTITUTE (URI):** URI shelters provide safety and refuge to over 600 domestic abuse survivors, giving them the space and support they need to heal and rebuild their lives. URI's People and Animals Living Safely (PALS) program also offers 50 animal-friendly units across four shelters, so survivors do not have to abandon a beloved pet in order to enter a URI shelter.

Urban Resource Institute – Central Office  
75 Broad Street, Suite 505, New York, New York 10004  
Phone: **(646) 588-0030**  
Email: **info@urinyc.org**

**REDROVER: SAFE PLACE FOR PETS:** If you feel you are unable to leave an abusive relationship because of concern for your pets, RedRover's Safe Place for Pets directory makes it easy for victims and shelter advocates to locate existing programs that can house victims' pets.

Website: **SafePlaceforPets.org**

**SAFE HAVEN FOR PETS:** The Safe Havens Mapping Project is a searchable directory for pets of those experiencing domestic violence, created and managed by the Animal Welfare Institute.

Website: **https://www.safehavensforpets.org**

**ANIMAL CARE CENTERS OF NYC COMMUNITY PETS PROGRAM:** This program may also be able to help by providing short-term care for pets of victims of domestic violence.

Email: **CommunityPets@NYCACC.org**

## **NYC 24-HOUR DOMESTIC VIOLENCE HOTLINE**

Phone: **1-800-621-HOPE (1-800-621-4673)**  
Website: **www1.nyc.gov**

## **NATIONAL DOMESTIC VIOLENCE HOTLINE**

Phone: **1-800-799-SAFE (1-800-799-7233)**  
Phone TTY: **1-800-787-3224**  
Website: **thehotline.org**



# SURRENDER

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If these resources do not help your situation and you wish to surrender your pet to Bideawee, please be aware **that we are a limited admission animal welfare organization and can only accept owner surrendered pets or stray animal admissions on a case-by-case basis, based on our current shelter capacity and available resources.** Due to the large volume of surrender requests, we are unable to service every pet and encourage you to seek placement at various rescue groups and shelters. To apply to surrender your animal to Bideawee, please follow the links below:

**TO SURRENDER A CAT:** <https://new.shelterluv.com/matchme/owner-surrender/WEE/Cat>

**TO SURRENDER A DOG:** <https://new.shelterluv.com/matchme/owner-surrender/WEE/Dog>

## ANIMAL SHELTERS& RESCUE GROUPS IN THE NYC AREA-----

Please use the below link to access a large list of rescue groups in the NYC Area that can be contacted for potential availability to take in your pet:

<https://www.animalallianceny.org/need-help/surrender/>

## ANIMAL SHELTERS AND RESCUE GROUPS IN LONG ISLAND-----

**ARF** 631-537-0400

<https://arfhampsons.org>

**Kent Animal Shelter** 631-727-5731

<https://www.kentanimalshelter.com>

**Little Shelter** 631-368-8770

<https://www.littleshelter.org>

**Town of Huntington Cat Shelter** 631-651-9788 (Cats only, run by Little Shelter)

<https://www.huntingtoncatshelter.org>

**North Shore Animal League** 516-883-7575

<https://www.animalleague.org>

**Southampton Animal Shelter Foundation** 631-728-7387

<https://southamptonanimalshelter.com>

**Save A Pet** 631-473-6333 <https://saveapetusa.org>